**Sporting Chance Ltd.**

11 Canal Road

Manchester, M24 6LK

ENGLAND

Alpina Sporttechnik GmbH

Stadlweg 23

6020 Innsbruck

AUSTRIA

Date: 6th July

**Complaint**

Dear Mr Schneekotter,

We are writing to inform you that our order number 12/K2 for 50 Alpina Star snowboards has still not yet arrived although it is due by May 28th. Today is July the 6th and we have not got the consignment yet.

We would be grateful if you investigate what has gone wrong. Please advise us when we can expect delivery.

As we have outstanding orders to fulfil, we would be glad if you could do this immediately.

Thank you for your help and we look forward to hearing from you very soon.

Yours sincerely

David Hofmann

David Hofmann

Purchasing